Tube-U4Gv2 LTE USB Driver Installation Guide

Rev. Tube-U4Gv2_USB_Driver_Installation_Guide_V1.0

Date: 2018-03-28

Status: Released

Contents

Figure Index

1 Introduction

This document illustrates how to install USB driver for Tube-U4Gv2 LTE modem on Windows operating systems, with provided installation package.

The installation package (*Tube-U4Gv2 LTE_USB_Driver*) supports Windows XP, Windows Vista, Windows 7, Windows 8 and Windows 10 operating systems. This document introduces the installation procedure on Windows 7 system as an example.

1.1. Applicable Products

The document is applicable to the following ALFA Tube-U4Gv2 modem.

Table 1: Applicable Modules

Applicable Modules	Description
Tube-U4Gv2 /AU	For Australia/New Zealand/Taiwan/Brazil
Tube-U4Gv2 /A	For AT&T, T-mobile...etc US carriers
Tube-U4Gv2 /V	For Verizon
Tube-U4Gv2 /E	For EMEA/Korea/Thailand

2 Installation of USB Driver

This chapter mainly describes how to install Tube-U4Gv2 driver with the provided installation package.

2.1. Preparation

Before driver installation, please connect the Tube-U4Gv2 to PC via USB cable first and then plug-in computer USB port to power up the Tube-U4Gv2. If you have never installed any Tube-U4Gv2 driver on your system before, there would be a prompt about new device which indicates you to update the drivers. Please ignore the prompt and go to the next step.

The figure below shows the "Computer Management" → "Device Manager" interface of Windows system that has never installed Tube-U4Gv2 drivers.
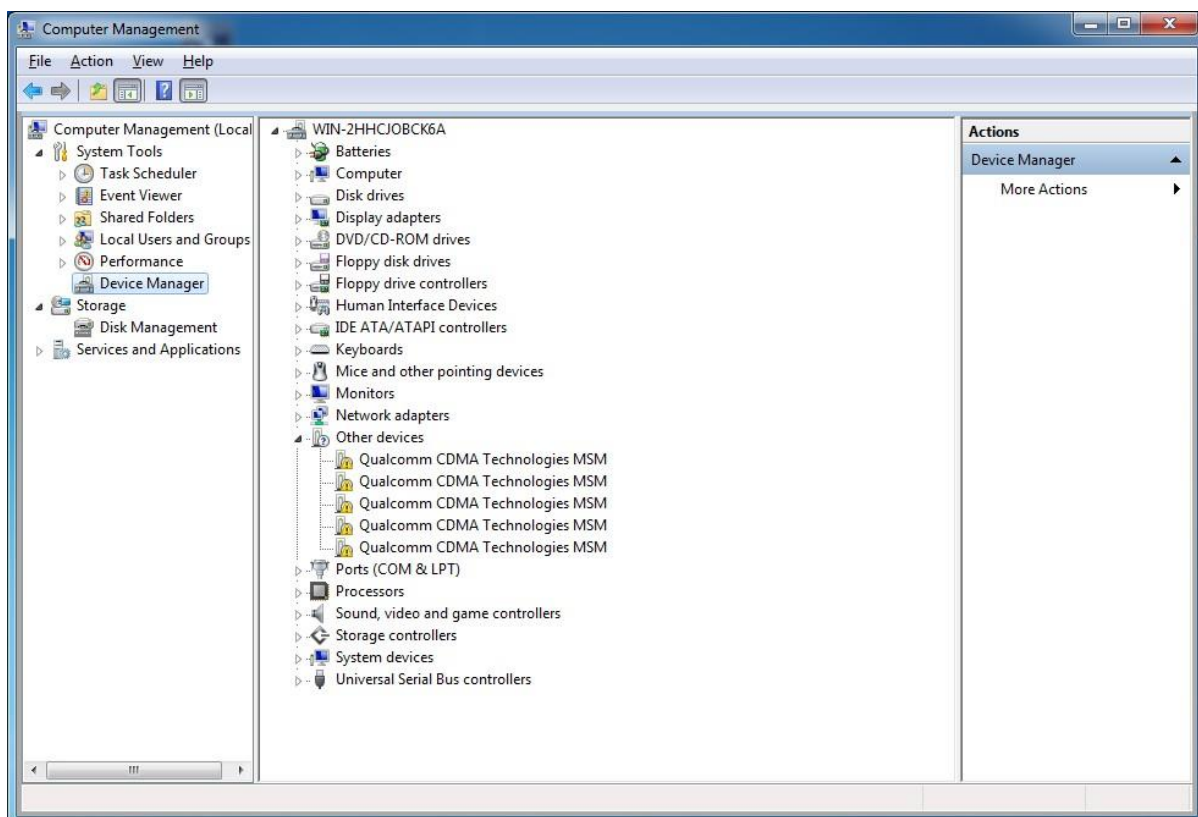

Figure 1: "Device Manager" Interface of Windows System without Quectel Drivers

2.2. Installation Procedures

Before driver installation, please get the latest installation package from ALFA website. This document takes the installation of *ALFA_LTE_Windows_USB_Driver_V1.0* as an example, and the details are shown as below.

1. **Check Installation Setting**

Figure 2: Check Installation Setting

2. **Choose Destination Location**

If you do not want to change the default location for USB driver installation, please click "**Next**" directly to go on.
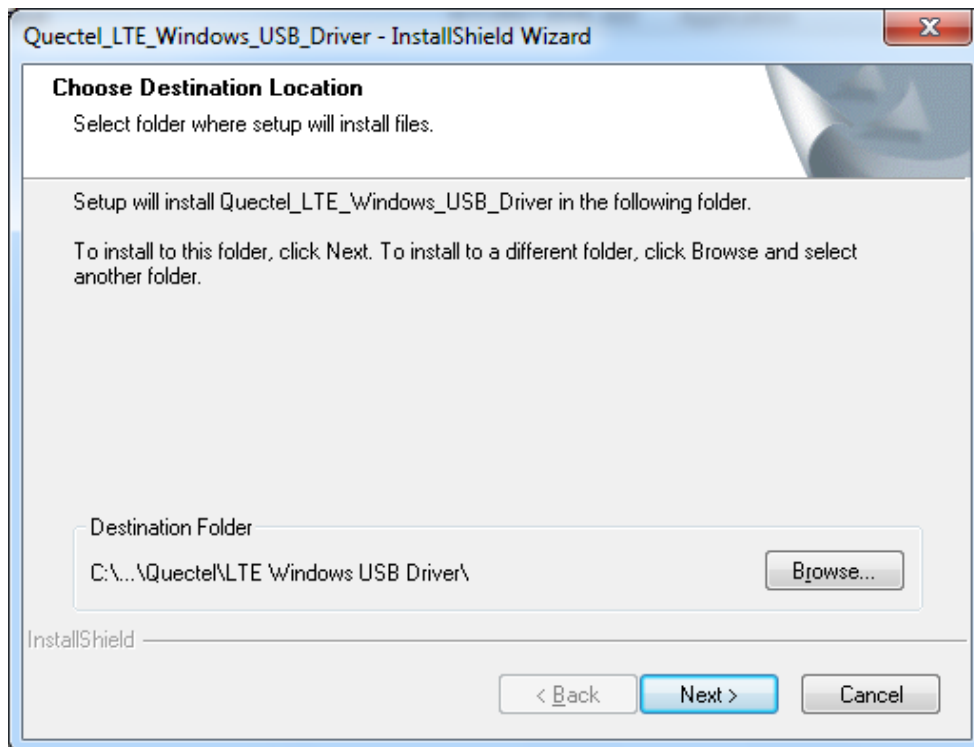
Figure 3: Choose Destination Location

3. Prepare Driver Files Needed for Installation

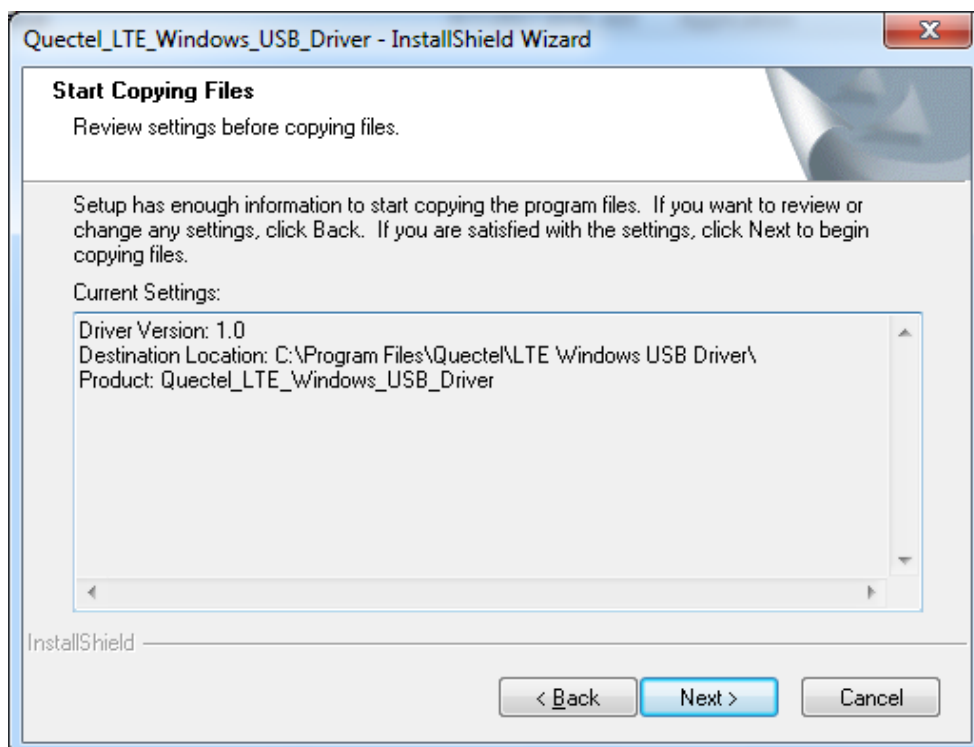When the following interface is shown, please click "**Next**" to move on to the next step.

Figure 4: Copying Files

4. Automatic Installation

It may take some time to install the driver, please wait patiently for the process to complete.
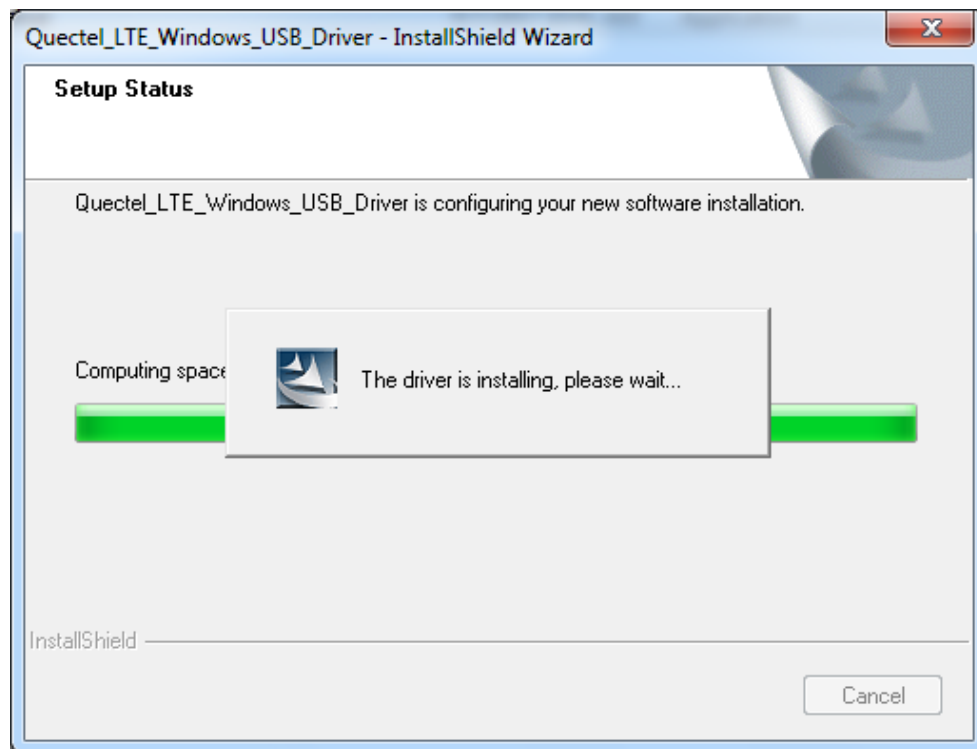

Figure 5: Automatic Installation

5. Complete Installation

When the following interface is shown, it indicates the driver has been installed successfully. Click "**Finish**" to complete the installation.
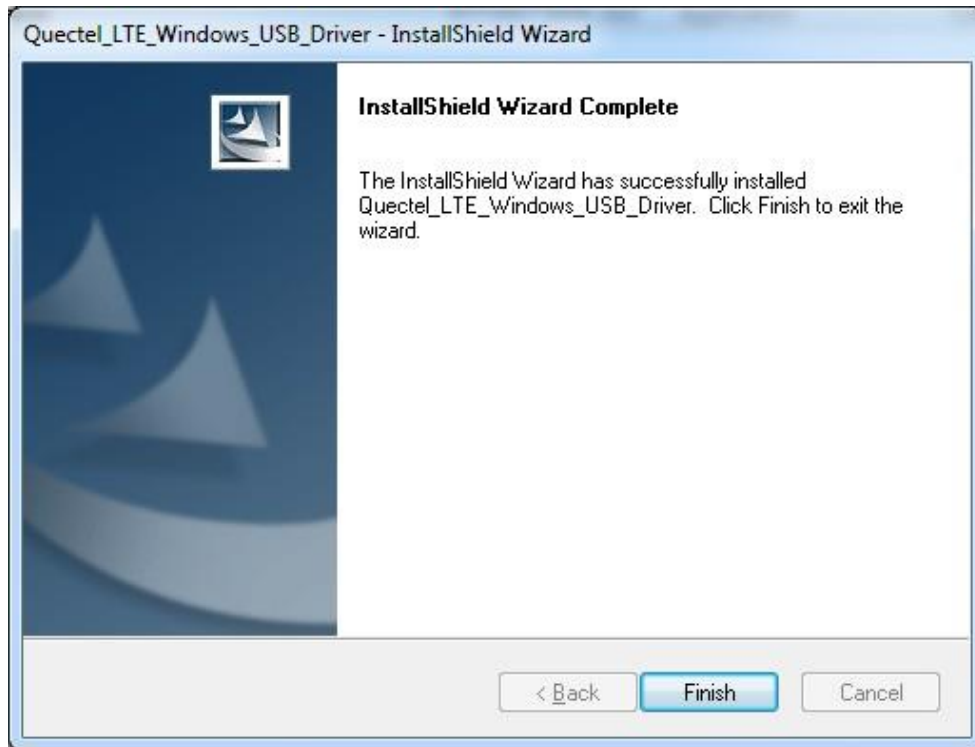
Figure 6: Complete Installation

After successful installation, customers can check the installation result through "Computer Management" → "Device Manager".
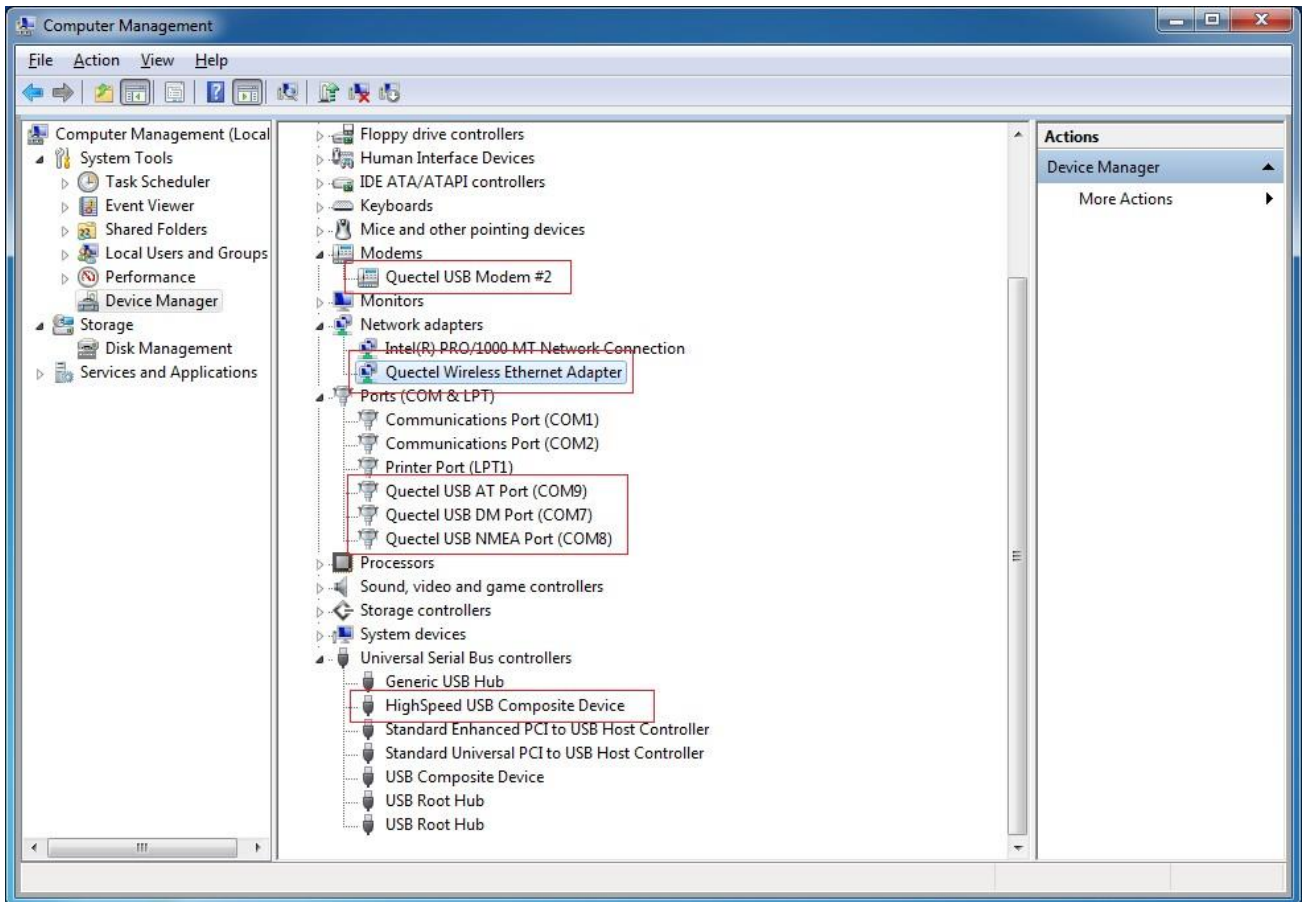

Figure 7: Check USB Driver Installation Result

3 Uninstallation of USB Driver

This chapter mainly provides the way to uninstall driver for Tube-U4Gv2 modem. The uninstallation can be realized by re-operating installation package or adding/deleting program on "Control Panel". By taking as an example, this document introduces using the latter method to uninstall the USB driver.

3.1. Uninstallation Procedures

1. **Choose the Driver**

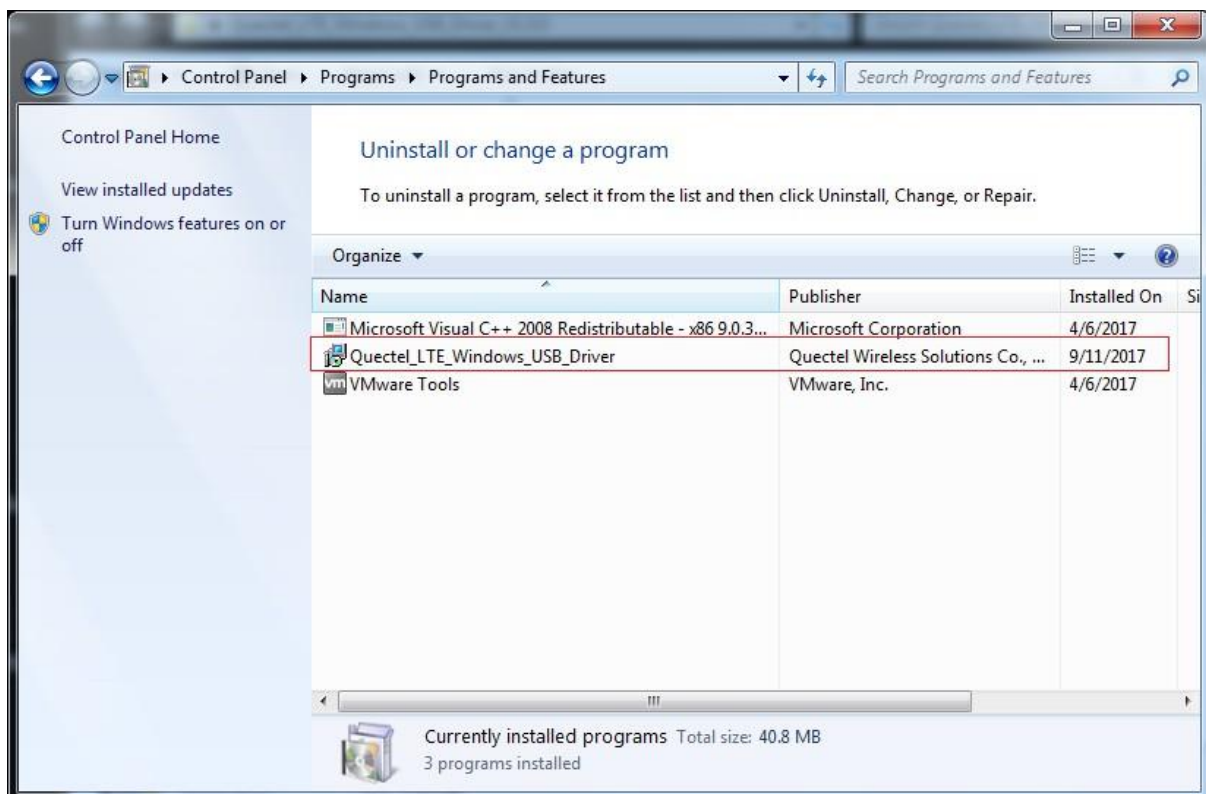Enter "Control Panel" and choose the installed driver, then click "**Uninstall**", as shown below.

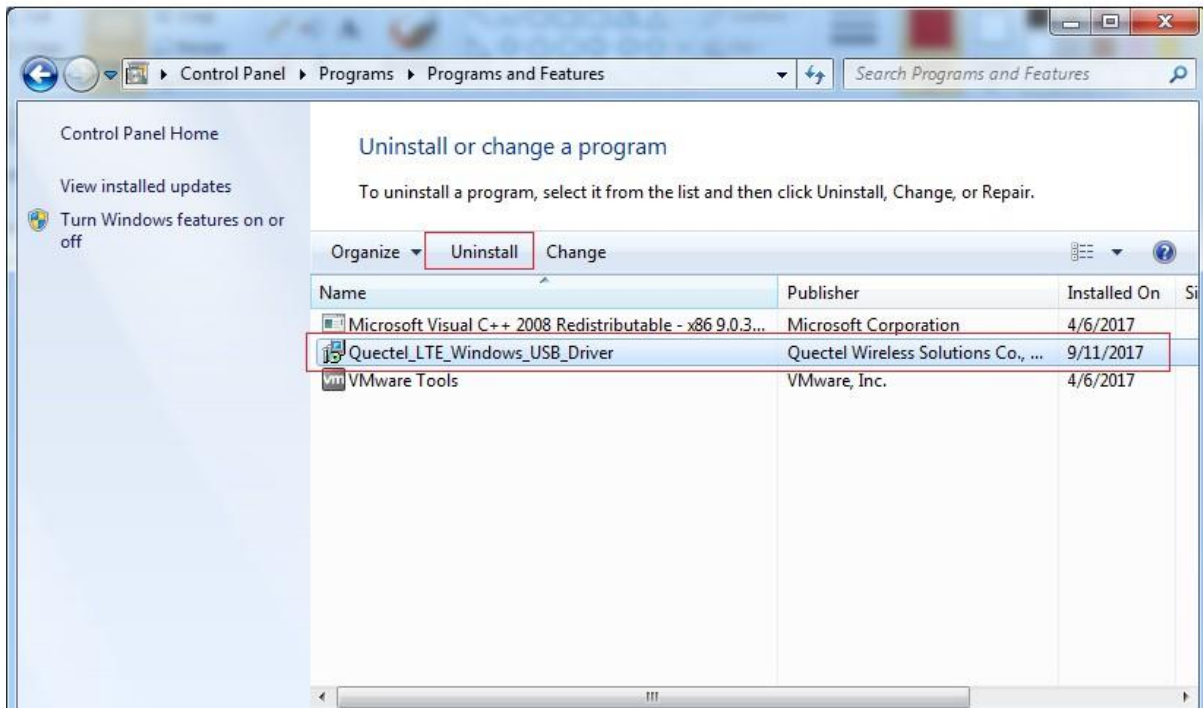**Figure 9: Choose the Installed USB Driver**

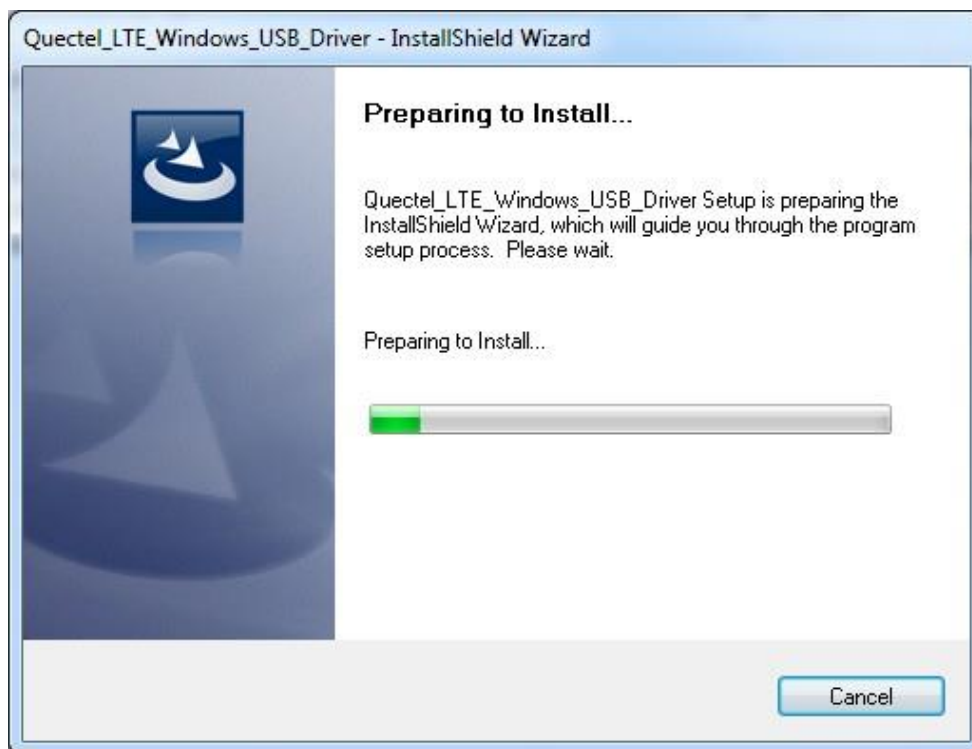**Figure 10: Uninstall the USB Driver**

2. **Check Uninstallation Setting**

Figure 11: Check Uninstallation Setting

3. Confirm Uninstallation

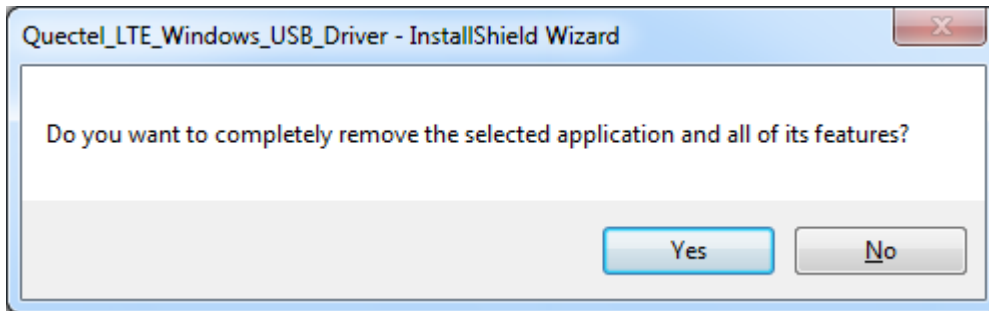Click "**Yes**" to confirm the uninstallation.

Figure 12: Confirm Uninstallation

4. Automatic Uninstallation

It may take some time to uninstall, please wait patiently for the process to complete.
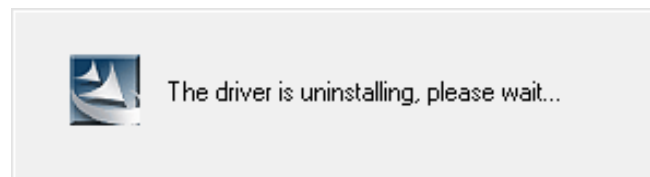

Figure 13: Automatic Uninstallation

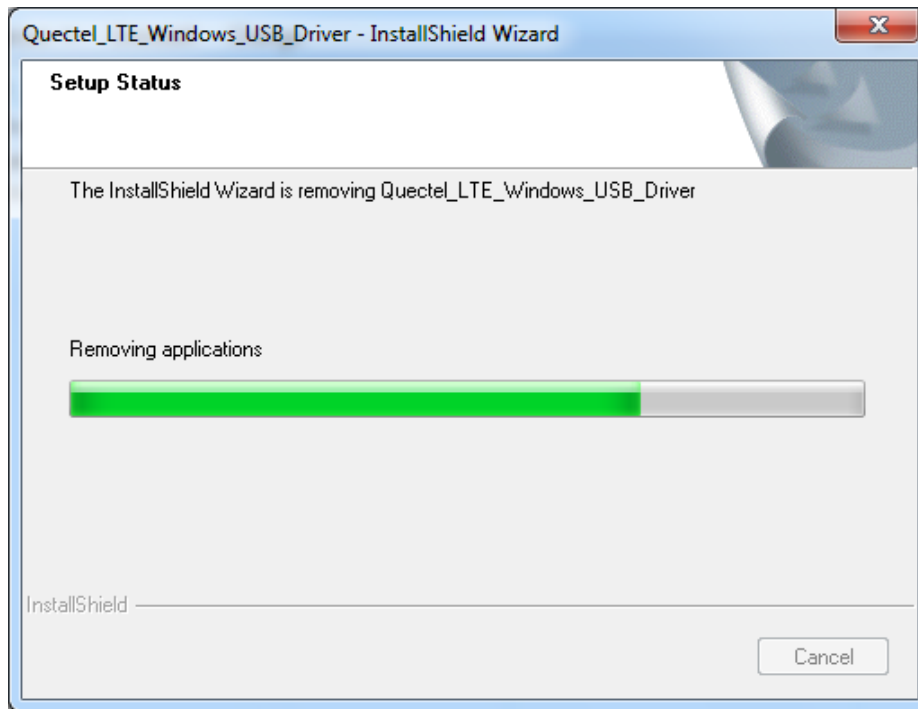Also please wait patiently during the installation files removing process as illustrated below.

Figure 14: Removing Files

5. Complete Uninstallation

When the following interface is shown, it indicates the driver has been uninstalled successfully. Click "**Finish**" to complete uninstallation.
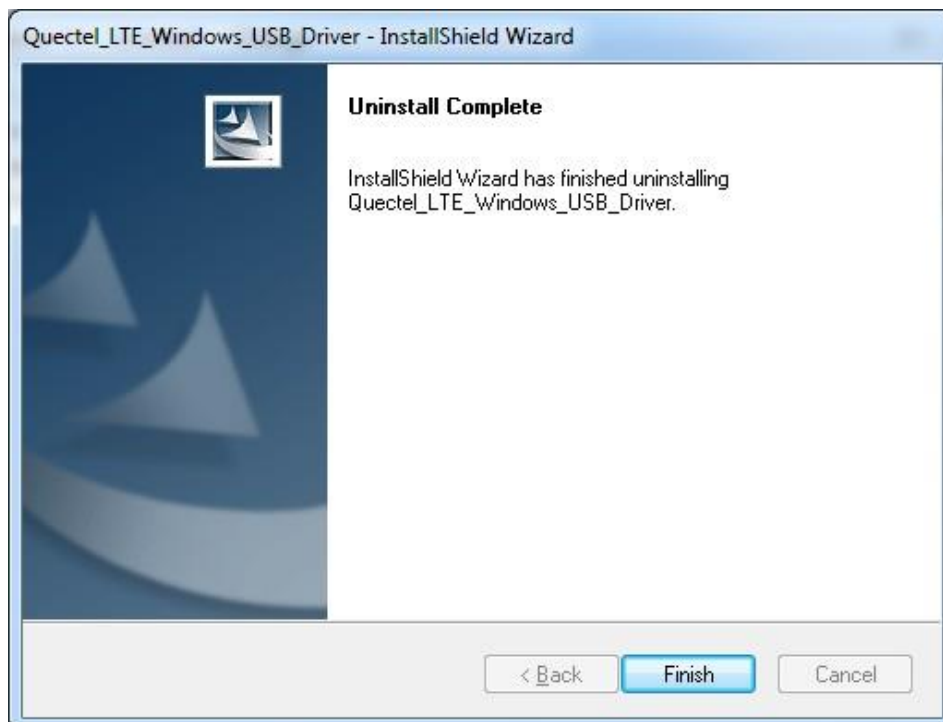

Figure 15: Complete Uninstallation

6. Check Uninstallation Result

After the driver has been uninstalled successfully, the device will switch to uninstalled status. Customers can check whether the driver has been uninstalled successfully or not through "Computer Management", as illustrated below.
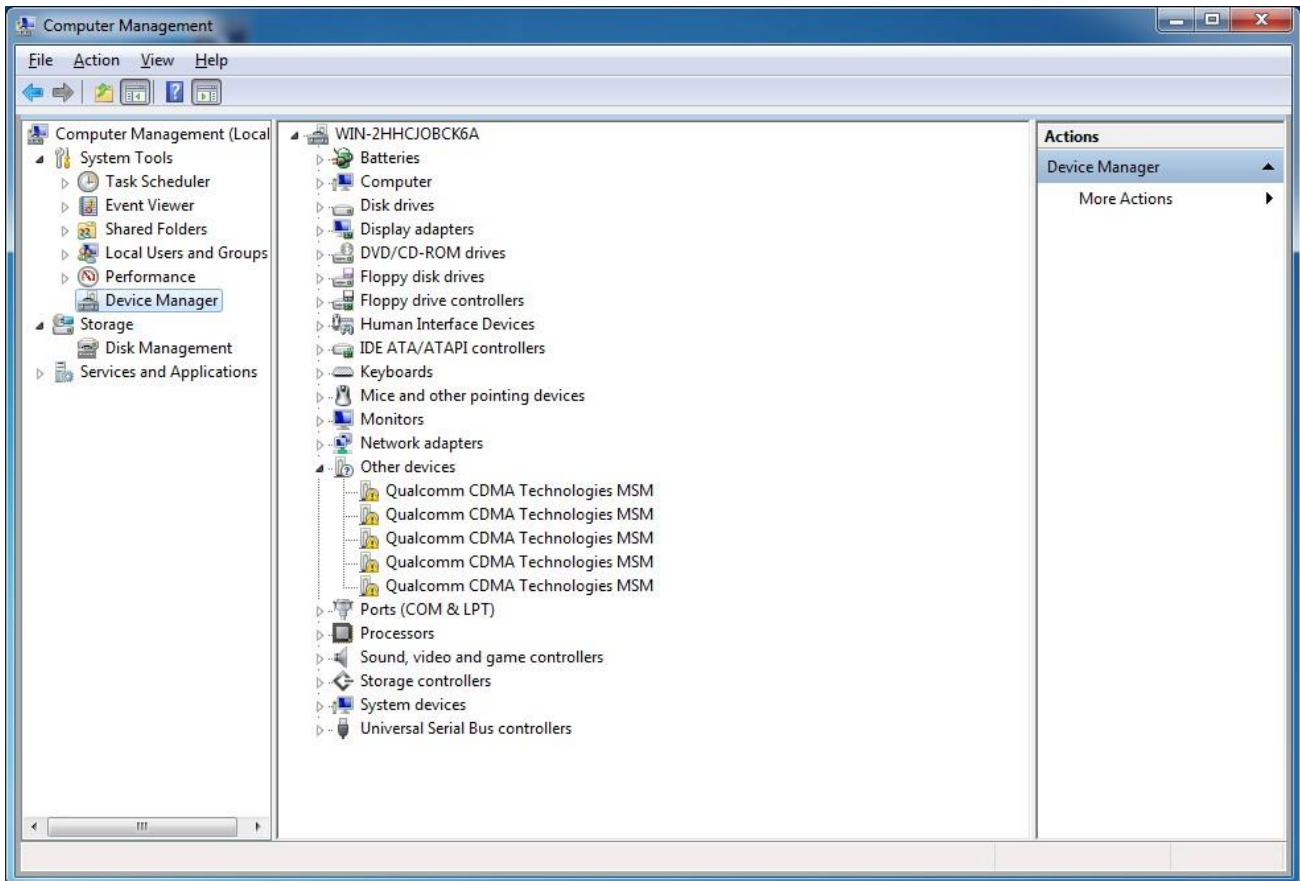

Figure 16: Check USB Driver Uninstallation Result